



Texas Vital Statistics Section 2018 Five Star Criteria for Funeral and Mortuary Service Providers

To qualify for Five Star, your facility must have met ALL minimum criteria. To qualify for Exemplary Five Star, your facility must have met ALL exemplary criteria.

TxEVER Training:

Attended at least one TxEVER conference call AND completed a TxEVER training either in person at a Regional Conference in summer 2018 or online through a training module available late 2018.

Offices that completed a conference call AND an in-person training AND an online training will be considered for Exemplary Five Star.

Customer Service:

Funeral Homes must be in good standing with TFSC to qualify for Five Star.

Averaged 12 days or less from the date of death to complete death registration between 1/1/2018 and 9/30/2018.

Drop-to-paper records are only permitted when the funeral home is out-of-state or the family acts as funeral director. Manual death records are only permitted if the death occurred by lethal injection.

Offices that average 10 days or less for death registration will be considered for Exemplary Five Star.

Data Quality:

Had at least 95% of all Social Security Validations return "Passed" for all your facility's records between 1/1/2018 and 9/30/2018.

Filed demographic amendments on less than 2% of all death records from 1/1/2018 and 9/30/2018.

Offices that filed demographic amendments on less than 1% of all death records will be considered for Exemplary Five Star.